



REPL International – Quality Policy

REPL International Limited aims to provide defect-free goods and services to its customers on time and within budget.

The Organisation operates a Quality Management System that has gained ISO 9001:2015 certification, including aspects specific to the manufacture of Heat Shrinkable tubes, shapes and kits used in the telecommunication, power distribution, white goods and general engineering industries. The management is committed to:

- Develop and improve the Quality Management System
- Continually improve the effectiveness of the Quality Management System
- The enhancement of customer satisfaction.

The management has a continuing commitment to:

- Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
- Communicate throughout the Organisation the importance of meeting customer needs and legal requirements
- Establish the Quality Policy and Quality Objectives
- Ensure that the Management Review Meetings set and review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System
- Ensure the availability of adequate resources to maintain the Quality Management System.

The structure of the Quality Management System is defined in the company Quality Manual. All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual.

The Organisation complies with all UK and EU legislation and regulations specifically related to its business activities.

The Organisation constantly monitors its quality performance and implements improvements when appropriate.

The Quality Policy is regularly reviewed in order to ensure its continuing suitability.